

TITANIC

EXHIBITIONS LTD

A Gifford Esq
Imperial Cars (Southampton) Ltd
South Western House
Canute Road
Southampton
SO14 3AL

4 April 2005

Dear Mr Gifford

I am writing to thank you for your excellent service when acting as private chauffeur for 93 year old Titanic survivor Millvina Dean to visit our exhibition for the day at London Trocadero.

You displayed the utmost professionalism throughout ranging from booking through to your service and conduct on the day itself.

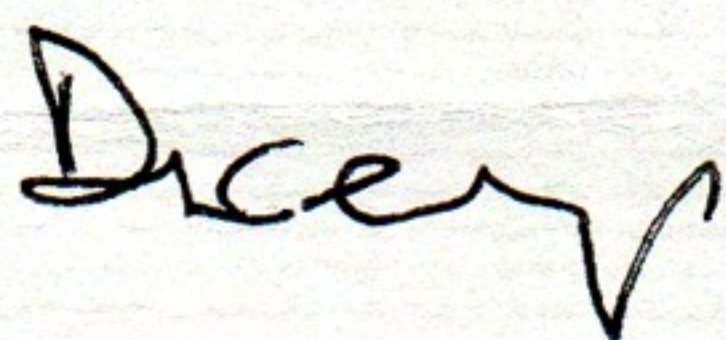
I know that Millvina was most complimentary about your standard of care and the quality and cleanliness of the vehicle used for her.

You were also very flexible and courteous even when our schedule overran.

I would have no hesitation whatsoever in using your company again and would recommend you to anyone.

Once again, thank you for ensuring a very important aspect of our day ran very smoothly.

Kind regards



Darryl Keys
Managing Director

TITANIC THE WORLD CLASS COLLECTION - VISITOR ATTRACTION OF THE YEAR 2004